

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF DELAWARE

IN THE MATTER OF THE INVESTIGATION)
INTO THE SOLICITATION PRACTICES OF)
STARION ENERGY PA, INC.) PSC DOCKET NO. 395-13
(FILED OCTOBER 24, 2013))

TO: ALL CUSTOMERS OF STARION ENERGY OF PA, INC. AND OTHER INTERESTED PERSONS

At its meeting on November 5, 2013, the Delaware Public Service Commission ("Commission") ordered that a docket shall be opened to investigate complaints regarding Starion Energy of PA, Inc. ("Starion"), its agents, or both and the business practices of such company and its agents in soliciting Delaware customers. The Commission delegated to its Staff ("Staff") the responsibility to conduct this investigation. After appropriate public notice of the opening of this docket and time for all interested parties to send any comments or complaints regarding Starion, Staff shall either (i) prepare a written report into its findings and report back to the Commission on its recommendations regarding any alleged violations of Delaware laws, rules, regulations, orders, or other applicable laws or (ii) prepare and file with the Commission a formal complaint regarding Starion's alleged violations of Delaware laws, rules, regulations, orders, or other applicable laws.

If you wish to send any written comments, concerns, or complaints regarding Starion or any of its agents, please send such written comments or complaints to Staff **on or before December 31, 2013**. All such written comments, concerns, or complaints should be sent to the

Commission's office located at 861 Silver Lake Boulevard, Cannon Building, Suite 100, Dover, Delaware 19904, with attention to "PSC Docket No. 395-13." You may also send such written comments, concerns, or complaints via E-mail to psc@state.de.us with the subject line as "PSC Docket No. 395-13."

You are invited to review the Commission's Order regarding this investigation (Order No. 8477) to determine how your interests may be affected. You may review such Order on the Commission's website at <http://depssc.delaware.gov/>. If you would like to review the Commission's Order at the Commission's office, please contact Monica Hall at monica.hall@state.de.us to arrange a time for your review. You may also review a copy of the Commission's Order at the office of the Division of the Public Advocate located at the Carvel State Office Building, 4th Floor, 820 North French Street, Wilmington, Delaware 19801. Please call (302) 577-5077 to arrange for a time to review the Commission's Order at that location.

If you wish to request copies of documents in this docket, please submit a Freedom of Information Act Request Form. This form may be found at <http://smu.portal.delaware.gov/cgi-bin/mail.php?foia-request&subj=DOS>. There is also a link to the Freedom of Information Act Request Form on the Commission's website, <http://depssc.delaware.gov/>. The Commission will respond to your request in accordance with the Delaware Freedom of Information Act, 29 Del. C. ch. 100.

If you have a disability and wish to participate or to review the materials in this matter, please contact the Commission to discuss any

auxiliary aids or services you might need to help you. You may contact the Commission in person, by writing, by telephone (including text telephone), by Internet e-mail, or other means. If you have questions about this matter, you may call the Commission at 1-800-282-8574 (toll-free in Delaware) or (302) 736-7500 (voice and text telephone). You may also send questions regarding this matter by Internet e-mail addressed to psc@state.de.us.